



FIELD TECHNICIAN – SECURITY SYSTEMS & STRUCTURED CABLING

POSITION OBJECTIVE

Teleco is seeking a hands-on, adaptable **Field Technician** to join our growing technical team. This position plays a key role in the installation, configuration, and maintenance of **security systems (CCTV, access control)** and **structured data cabling** solutions. The ideal candidate will have a strong technical background, attention to detail, and a passion for delivering high-quality work to support a variety of client environments across Thunder Bay and Northern Ontario.

REPORTING STRUCTURE

This position reports to the Director of Operations with indirect oversight by the Director of Sales and IT.

KEY RESPONSIBILITIES

- **Security Systems Installation & Configuration**
Install, program, and maintain security technologies including video surveillance (CCTV), access control systems, and related infrastructure.
- **Structured Cabling Installation**
Perform the installation, testing, and certification of structured cabling systems (Cat6, fiber optic, etc.), following Belden and Commscope standards.
- **Troubleshooting & Support**
Diagnose and repair faults in both security and cabling systems. Provide support for technical escalations and assist internal teams when required.
- **Project Execution**
Coordinate and complete jobs efficiently and on schedule. Work collaboratively with project managers and clients to ensure expectations are met.
- **Documentation & Reporting**
Maintain detailed installation and service records, including as-built drawings, testing results, and service reports.
- **Client Engagement**
Deliver a professional, client-first approach. Provide clear explanations and updates to clients on work progress, issues, and system usage.
- **On-Site Safety & Compliance**
Follow all health and safety procedures and site-specific requirements. Maintain a clean and organized work area.



QUALIFICATIONS & REQUIREMENTS

- Experience installing and servicing **security systems and structured cabling** in commercial or industrial settings is preferred.
 - Certification in Belden and/or Commscope cabling systems is an asset. Training provided for qualified candidates.
 - Familiarity with Windows-based programs and common mobile tools used in the field.
 - Strong interpersonal skills with the ability to communicate technical information clearly.
 - Ability to work independently or as part of a team in fast-paced environments.
 - Physically fit and comfortable working at heights, in confined spaces, and lifting up to 50 lbs.
 - Willingness to travel for out-of-town assignments and participate in an on-call rotation.
 - Valid G-class Ontario driver's license and access to a reliable vehicle with basic tools.
 - A clear criminal background check is required.
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WHY JOIN TELECO?

- Join a trusted Northern Ontario tech leader with over 40 years in business.
 - Work on exciting projects across a wide range of industries including mining, education, healthcare, and commercial sectors.
 - Continuous learning opportunities with access to training and certifications.
 - Be part of a collaborative team that values professionalism, innovation, and community impact.
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**Interested candidates are invited to submit their resume
to penny.belluz@teleco.ca**